

Terms and conditions for the use of Villa Siena as holiday accommodation.

- **Payment.** A deposit of 30% is required at the time of booking, with the balance due eight weeks before your arrival.
- **Deposits.** Deposits are non refundable under most circumstances.
- **Security / Key deposit:** You are asked to pay a security deposit of £250 at the time the balance is due, returnable after return of the key, and satisfactory inspection by the agents, normally by payment into your bank account, within 10 working days.
- **Pets.** No pets are allowed.
- **Smoking.** No smoking is allowed inside the villa (and we ask that any cigarette stubs are disposed of safely).
- **Arrival.** Our agents will meet you at the villa at an agreed time, normally after 5pm. We ask that you leave by 11am on the day of your departure in order for the villa to be serviced for the next guests. If these timings present a problem in relation to flight times, we do suggest other arrangements where possible.
- **Overall Safety.** You understand the property is not specifically designed for small children, and will take appropriate care. You will also be especially careful if you use the barbecue, or smoke outside, to avoid setting light to the vegetation.
- **Children.** Parents must accept responsibility for children's safety.
- **Breakages.** We know the odd accident can occur, but please tell the agents if something is broken in order that we can replace it.
- **Damage.** The property is insured by us throughout the year. However you are responsible for significant damage you cause to the property (for example children drawing on the walls).
- **Cleanliness.** Final cleaning is included in the price, but we expect that the villa is left in a reasonably decent state. Linen and bathroom towels (but not beach towels) are provided and will be replaced weekly.
- **Right of Entry.** We reserve right of entry for our agents to the property at all reasonable times for purposes of inspection or to carry out necessary repairs or maintenance. Pool and garden maintenance is normally carried out once a week in summer. We'll endeavour to let you know when this will be happening and request your co-operation for the short time these activities take. In addition, the possibility exists that prospective purchasers or future renters of the property may wish to visit during your holiday. This would always be supervised and the timing agreed with you in advance.
- **Occupancy.** The agreed price is based upon the number of people you have booked for. Any additional people staying, above the number booked, will be charged for.
- **Parking.** Off road parking is available in the drive of the villa.
- **Force Majeure.** In the very unlikely event that it becomes impossible for the property to be rentable prior to the rental period resulting from force majeure, we will return all monies paid to us, and this will be the limit of our liabilities. Usual events of force majeure include war, act of terrorism, compliance with law, order, rule or regulation, fire, flood, and storm. If an event of force majeure occurs during the rental period then compensation will be pro-rata.
- **Extraordinary cancellation.** In the highly unlikely event of cancellation by the owners of the property prior to the eight week balance payment period, (other than for force majeure), the owners' liability is limited to the total rental cost, (and not just to the deposit payment).